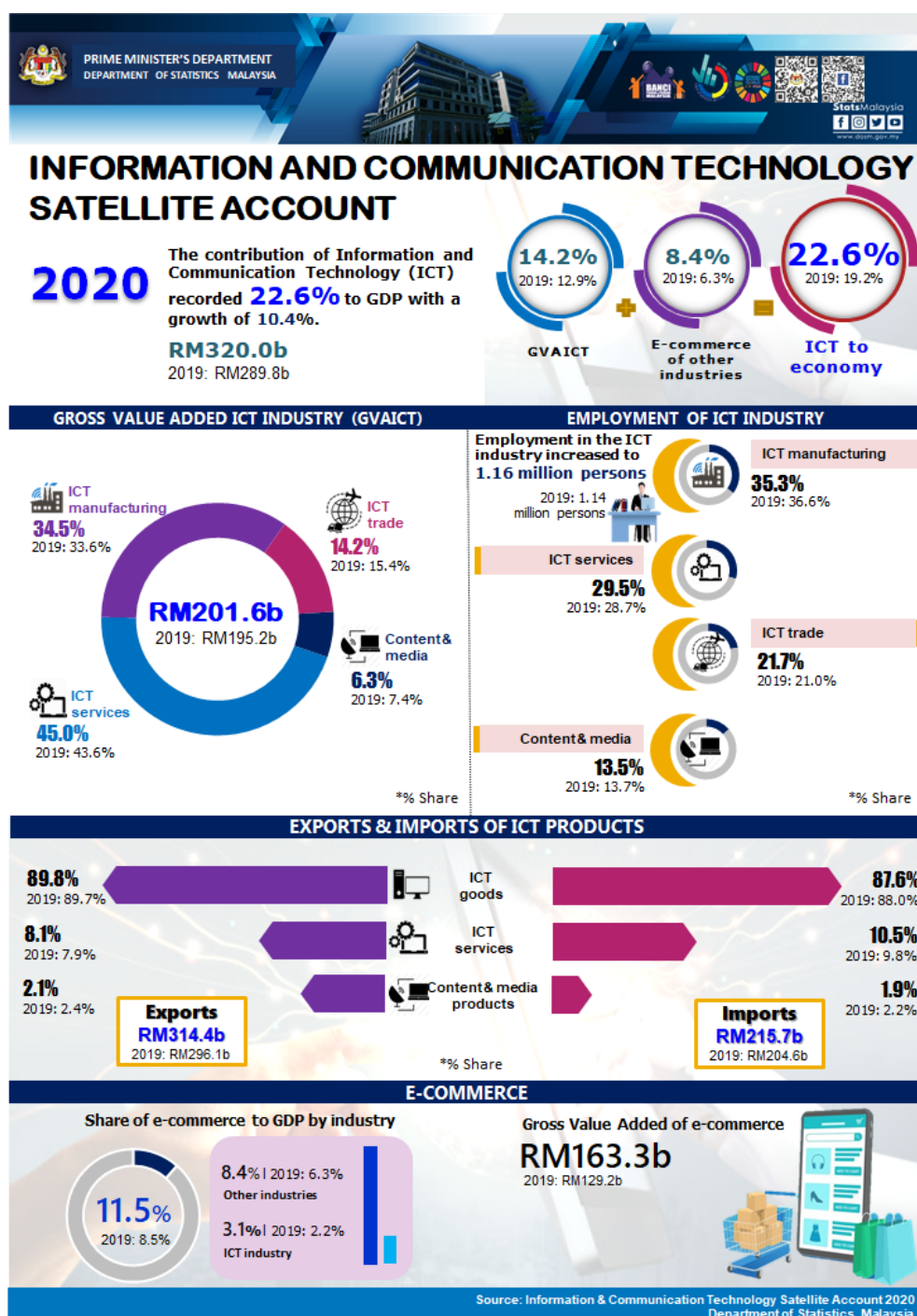


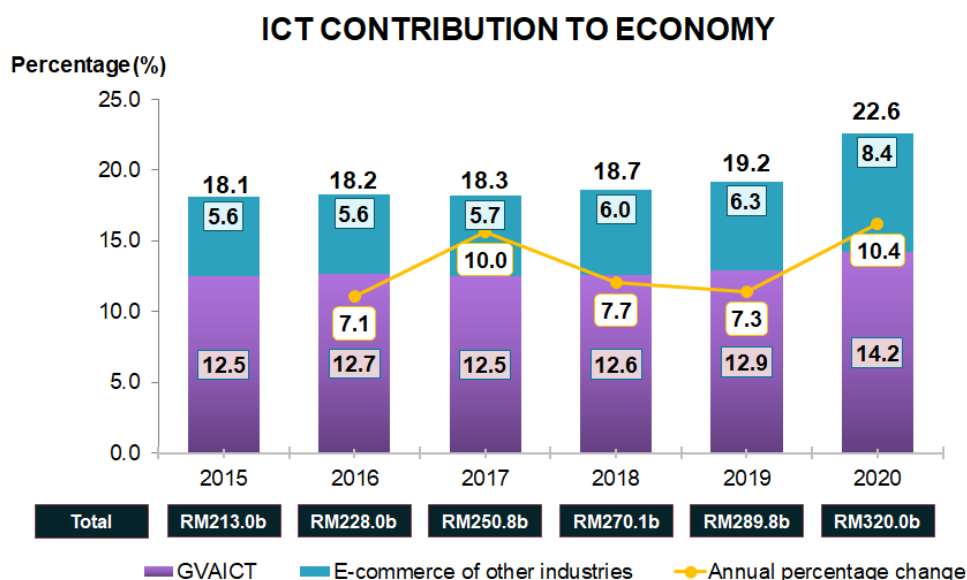


INFORMATION AND COMMUNICATION TECHNOLOGY SATELLITE ACCOUNT 2020



INFORMATION AND COMMUNICATION TECHNOLOGY RECORDED DOUBLE-DIGIT GROWTH OF 10.4 PER CENT IN 2020

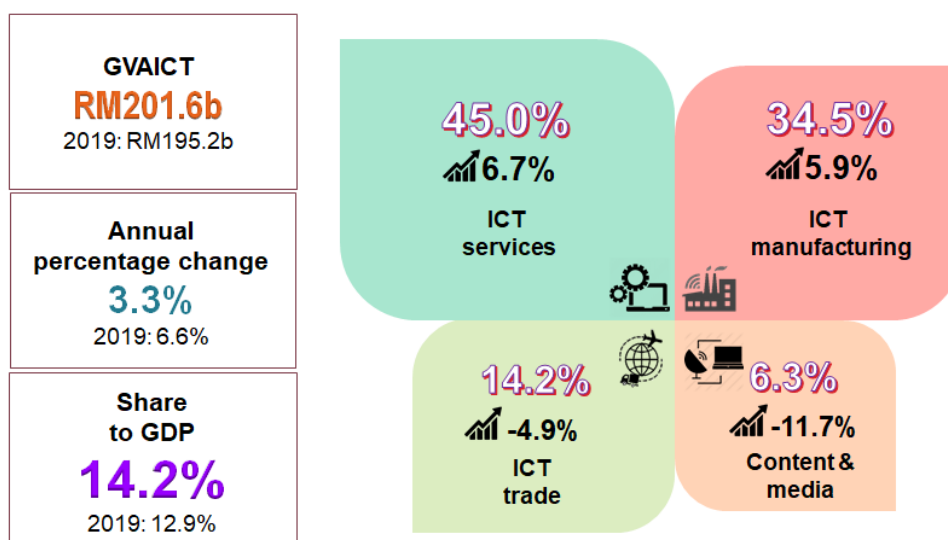
Contribution of Information and Communication Technology (ICT) to economy continued to expand at RM320.0 billion in 2020, registered a double-digit growth of 10.4 per cent compared to 7.3 per cent in the previous year. ICT contributed 22.6 per cent to Gross Domestic Product (GDP), comprises of Gross Value Added of ICT industry (GVAICT), 14.2 per cent and e-commerce of other industries, 8.4 per cent.



GROSS VALUE ADDED OF ICT INDUSTRY GREW BY 3.3 PER CENT

GVAICT registered a value of RM201.6 billion with a slower growth of 3.3 per cent in 2020 as against to 6.6 per cent in the preceding year. This was attributed by the decline in content & media and ICT trade industries with 11.7 per cent and 4.9 per cent respectively. However, the ICT manufacturing and ICT services industries continued to supported the growth of GVAICT with 5.9 per cent and 6.7 per cent.

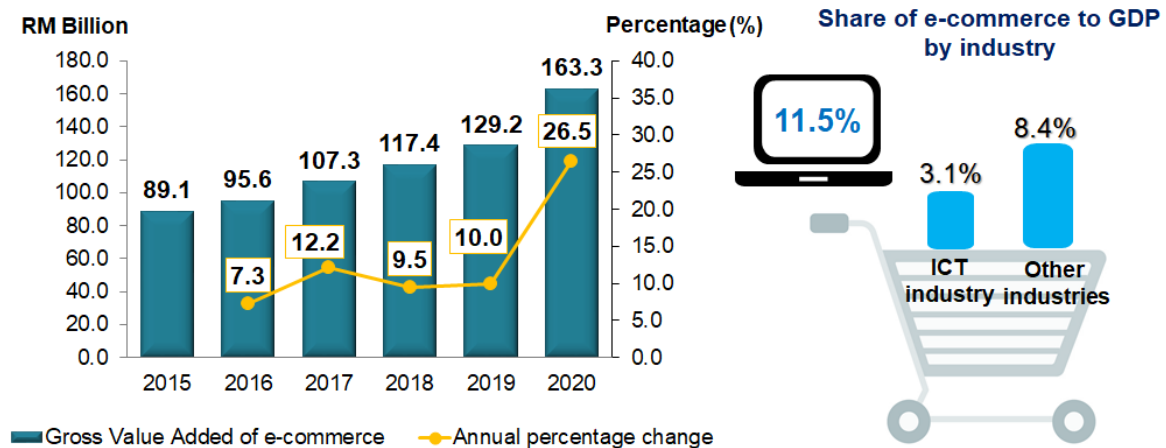
GROSS VALUE ADDED OF ICT INDUSTRY



E-COMMERCE INCREASED TO RM163.3 BILLION

Gross Value Added of e-commerce increased to RM163.3 billion from RM129.2 billion in 2020, surged 26.5 per cent (2019: 10.0%). The growth was supported by ICT trade and ICT services. In terms of share to GDP, e-commerce of ICT industry contributed 3.1 per cent while e-commerce for other industries was 8.4 per cent.

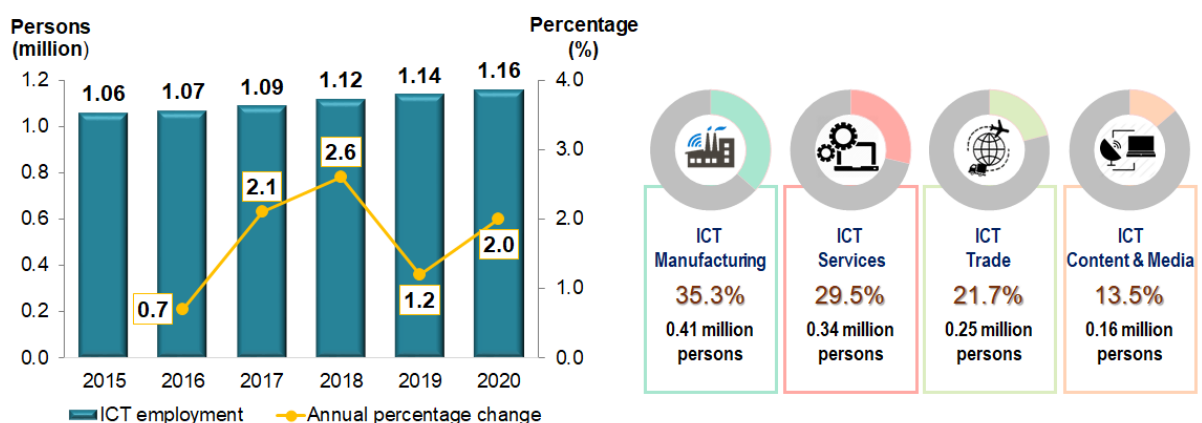
GROSS VALUE ADDED OF E-COMMERCE TO GDP



EMPLOYMENT IN THE ICT INDUSTRY LED BY ICT MANUFACTURING

Employment in the ICT industry in 2020, amounted to 1.16 million persons with contribution of 7.7 per cent to total employment. ICT manufacturing industry was the main contributor with 35.3 per cent followed by ICT services (29.5%) and ICT trade (21.7%).

EMPLOYMENT IN THE ICT INDUSTRY



The full publication of Information and Communication Satellite Account (ICTSA) of Malaysia for the year 2020 can be downloaded through eStatistik portal.

Released By:

DATO' SRI DR. MOHD UZIR MAHIDIN
CHIEF STATISTICIAN MALAYSIA
DEPARTMENT OF STATISTICS, MALAYSIA

 **DrUzir_Mahidin**   **Dr_Uzir**

#myHariBulan# #myBulan# #myTahun#

Contact person:

Mohd Yusrizal Ab Razak

Public Relation Officer

Strategic Communication and International Division

Department of Statistics, Malaysia

Tel : +603-8885 7942

Fax : +603-8888 9248

Email : yusrizal.razak[at]dosm.gov.my

Contact person:

Baharudin Mohamad

Public Relation Officer

Strategic Communication and International Division

Department of Statistics Malaysia

Tel : +603-8090 4681

Fax : +603-8888 9248

Email : baharudin[at]dosm.gov.my

Copyright ©2026 Department of Statistics Malaysia Official Portal. All Rights Reserved.