



MINISTRY OF ECONOMY  
DEPARTMENT OF STATISTICS MALAYSIA

## MEDIA STATEMENT

### PERFORMANCE OF SERVICES SECTOR AND E-COMMERCE INCOME, FOURTH QUARTER 2025

The revenue of Malaysia's Services sector expanded by 8.0 per cent to RM677.8 billion in the fourth quarter of 2025, bringing the total for 2025 to RM2.6 trillion

**PUTRAJAYA, 10<sup>TH</sup> FEBRUARY 2026** – The Services sector expanded by **8.0 per cent year-on-year** in the fourth quarter of 2025, with revenue reaching **RM677.8 billion**, according to the Department of Statistics Malaysia (DOSM) in today's release of the **Quarterly Services Statistics, Fourth Quarter 2025**. The Services sector comprises a wide range of activities, including Wholesale & Retail Trade; Information & Communication; Transportation & Storage; Accommodation; Food & Beverage; Professional Services; Real Estate; Private Health; Private Education; Arts, Entertainment & Recreation; Administrative & Support Services; Personal Services & Other Activities, as well as e-Commerce income.

Chief Statistician Malaysia, Dato' Sri Dr. Mohd Uzir Mahidin, said that the **8.0 per cent growth** was driven by broad-based expansion across all segments of the Services sector. "The solid performance in the fourth quarter reflects strengthening domestic demand, continued recovery in tourism-related activities and ongoing structural shifts towards digital and high-value services," he added.

The **Wholesale & Retail Trade, Food & Beverage and Accommodation** segment grew by **7.4 per cent**, recording **revenue of RM510.3 billion**, the highest growth among the three preceding quarters. This expansion was supported by the hosting of large-scale international events, such as the **ASEAN Summit**, which brought high-level leaders and international delegates to Malaysia. **International visitor arrivals increased to 42.2 million persons**, stimulating tourism-related subsectors including accommodation, transportation, food and beverage, retail trade and support services. Visitor spending generated positive spillover effects on domestic demand, thereby strengthening this segment's contribution to overall Services sector performance.

Household consumption was also supported by the **Sumbangan Asas Rahmah (SARA) assistance programme**, which helped improve household disposable income and sustain spending momentum. The continued flow of income support contributed to stable demand across both essential goods and selected discretionary

spending, reinforcing the role of private consumption as a key contributor to Services sector activity.

At the same time, the **extended school holiday period** from mid-December through January 2026 provided an additional boost to domestic tourism and retail-related services. Increased domestic travel and family-oriented spending lifted demand for accommodation, food and beverage and retail activities, supporting business turnover in consumer-facing industries. Together, these factors strengthened overall Services sector performance during the period.

In addition, the **Information & Communication and Transportation & Storage** segment recorded strong annual growth of **9.8 per cent**, with revenue reaching **RM95.8 billion** in the fourth quarter of 2025. Within the Information & Communication subsector, growth of 9.2 per cent was supported by continued demand for Telecommunications activities (4.3%) and Computer Services (3.4%). **The emergence of data centre operations** in Malaysia has also begun to contribute to the performance of this subsector. While earlier developments in the data centre industry were largely reflected through capital investment and infrastructure expansion, the transition towards operational activities is now increasingly captured in DOSM's Services statistics, particularly within ICT-related services. This reflects growing demand for cloud computing, data storage, data processing and digital infrastructure, positioning data centres as an important enabling component of Malaysia's evolving digital economy.

In line with the increase in tourism and consumption activities, the Transportation & Storage subsector also maintained positive momentum, recording year-on-year growth of 10.4 per cent in the fourth quarter of 2025. Higher revenue was recorded in land transportation, warehousing and support activities, as well as postal and courier services, which expanded by 9.7 per cent, 10.3 per cent and 10.8 per cent, respectively. The **sustained demand for logistics and mobility services** reflects stronger tourism flows, domestic trade and e-commerce activity, reinforcing the interconnected growth across services-related industries.

The **Professional Services, Real Estate and Administrative & Support Services** segment recorded year-on-year growth of **8.4 per cent**. The Professional Services subsector grew by 7.9 per cent, supported by sustained demand for engineering, architectural and surveying services in line with ongoing development and infrastructure projects. Meanwhile, the Real Estate subsector also recorded growth of 7.9 per cent, supported by continued activity in the housing and property markets. Expansion in this segment reflects strong business confidence and sustained investment in professional, real estate and administrative & support services. The Administrative & Support Services subsector recorded stronger growth of 9.9 per cent, supported by increased travel-related activities, including Umrah travel, as well as the hosting of international events such as the ASEAN Summit, which boosted demand for conference and event venues, travel arrangements and supporting services.

The **Private Health, Private Education, Arts, Entertainment & Recreation and Personal Services & Other Activities** segment recorded **annual growth of 11.7 per cent** in the fourth quarter of 2025, reflecting sustained demand for wellbeing, education and lifestyle-related services. Growth was supported by continued expansion in the Personal Services & Other Activities subsector (13.3%), driven by higher demand for personal care and lifestyle services. The Private Education subsector grew by 9.7 per cent, supported by increased enrolment in private higher education institutions. Meanwhile, the Private Health subsector expanded by 12.7 per cent, while the Arts, Entertainment & Recreation subsector recorded growth of 11.4 per cent, indicating steady consumer spending on leisure and recreational activities.

On a **quarter-on-quarter** basis, the Services sector sustained its upward trajectory, with **revenue rising by 2.7 per cent** from the third quarter of 2025. This growth was supported by the Wholesale & Retail Trade, Food & Beverage and Accommodation segment (2.7%), followed by Information & Communication and Transportation & Storage (2.8%); Professional services, Real Estate and Administrative & Support Services (2.2%) and Private Health, Private Education, Arts, Entertainment & Recreation and Personal Services & Other Activities segment (3.3%).

Chief Statistician Malaysia also reported that **income of e-Commerce** in the fourth quarter of 2025 amounted to **RM316.2 billion**, registering annual growth of **1.8 per cent**, supported mainly by the Services sector (1.1%) and the Manufacturing sector (2.3%). On a **quarter-on-quarter basis**, income of e-Commerce increased by **1.2 per cent**.

Commenting on labour market developments, the Chief Statistician informed that **total employment** in the Services sector increased to **4.6 million persons**, registering **year-on-year growth of 2.5 per cent**. This increase was driven mainly by the Transportation & Storage subsector, which expanded **by 4.4 per cent**, followed by the Wholesale & Retail Trade subsector with a growth of 2.9 per cent. From a **quarter-on-quarter** perspective, employment **rose by 0.7 per cent**, equivalent to an **increase of 32.6 thousand persons**.

In line with employment growth, **total salaries and wages** in the Services sector also increased. In the fourth quarter of 2025, salaries and wages **rose by 5.0 per cent year-on-year to RM35.0 billion**, supported mainly by the Wholesale & Retail Trade and Transportation & Storage subsectors, which recorded growth of 5.1 per cent and 5.2 per cent, respectively. On a **quarter-on-quarter** basis, total salaries and wages increased by **1.3 per cent**.

Assessing the annual performance of the Services sector in **2025**, the Chief Statistician reported that the sector generated **RM2.6 trillion in revenue**, marking a **6.7 per cent increase** compared with the previous year (2024: RM2.4 trillion; 2023: RM2.3 trillion). The expansion reflected broad-based growth across multiple subsectors, supported by strengthening domestic economic activity and stable external demand.

Household consumption remained resilient, supported in part by the Sumbangan Asas Rahmah (SARA) assistance programme, which helped improve disposable income and sustain spending momentum. At the same time, tourism-related industries remained a key growth driver, supported by 42.2 million international visitor arrivals and sustained domestic travel activity throughout the year. Malaysia's role as ASEAN Chair and the hosting of major international events, including the ASEAN Summit, further stimulated accommodation, food and beverage services, retail trade, conference-related services and travel activities, strengthening the performance of consumer and tourism-oriented services.

Meanwhile, the **Transportation & Storage** subsector recorded strong growth, supported by increased air and land transportation activities, as well as the continued expansion of e-commerce-related logistics services, reflecting higher trade flows and distribution demand.

The **Real Estate and Professional Services** segment also maintained growth, underpinned by stable business confidence and ongoing development activity. In the **Information & Communication** subsector, telecommunications and computer-related activities continued to expand, supported in part by the gradual transition of Malaysia's data centre industry from investment to operational activities, which are increasingly reflected in services sector performance. Rising demand for cloud computing, data hosting, artificial intelligence (AI), cybersecurity, digital payments infrastructure and data analytics highlights the growing importance of digital infrastructure and data centres as enabling components of Malaysia's digital economy.

**E-commerce** activities, as a key driver of the Services sector, recorded **transaction values of RM1.3 trillion**, increasing by **1.9 per cent year-on-year**. This growth reflects continued adoption of digital purchasing channels by businesses and households, supporting overall Services sector activity and consumption.

Overall, the performance of the Services sector in 2025 reflects the resilience of Malaysia's economy, supported by robust domestic demand, ongoing digital transformation and high-impact investment flows. In 2026, the sector is expected to continue delivering encouraging performance, driven by the implementation of Visit Malaysia Year 2026 (VM2026), which is anticipated to further stimulate tourism activities, consumer-related spending and supporting services across the sector's value chain. In line with sustained momentum in tourism, the expansion of the digital economy and the shift towards a higher value-added business landscape, the Services sector is expected to maintain a sustainable growth trajectory.

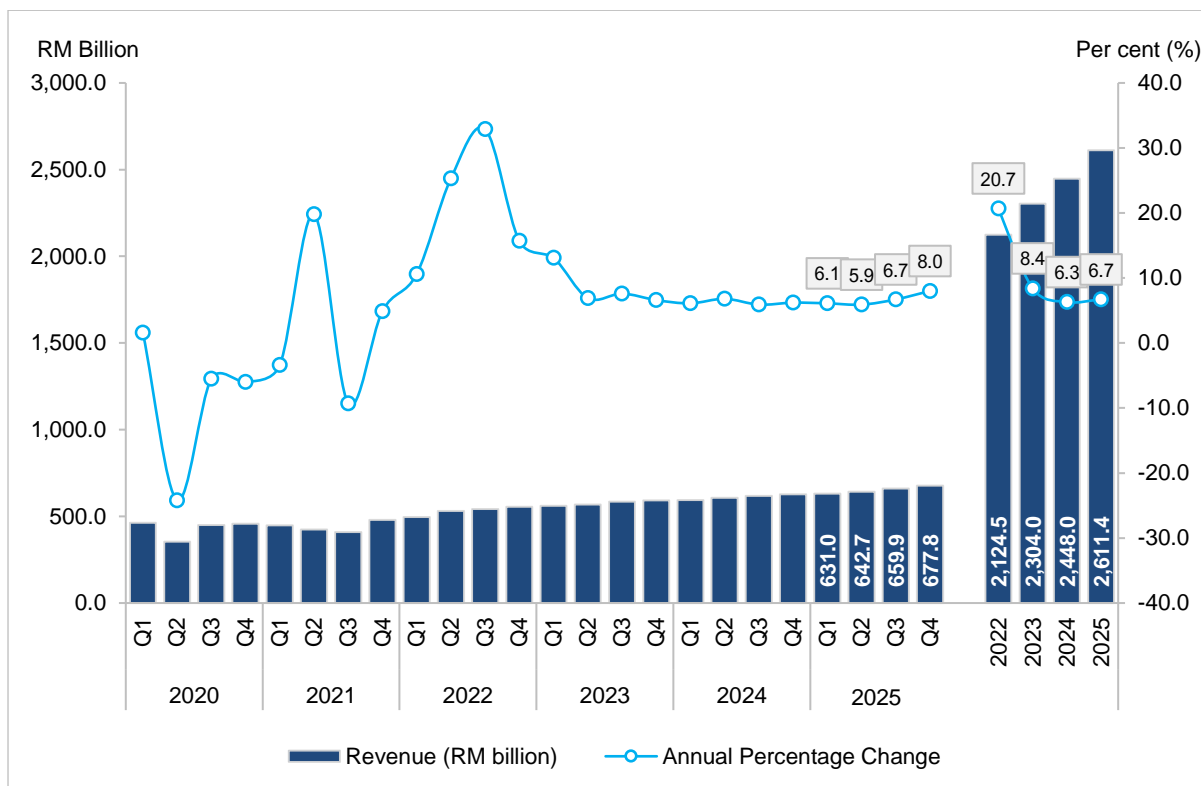
Following the receipt of updated information on data centre industries, the indices and statistics for the First Quarter to the Third Quarter of 2025 that were previously released have been revised to incorporate recent developments in economic activities related to data centres, particularly within information and communication technology-related subsector.

The Department of Statistics Malaysia (DOSM) is conducting the **Economic Census 2026 (BE2026)**, with themed “*Data Nadi Ekonomi Rakyat*”. The sixth Economic Census, will be carried out from **5<sup>th</sup> January to 31<sup>st</sup> October 2026**. BE2026 aims to collect comprehensive and structured data from all registered and unregistered business establishments in Malaysia to assess the nation’s economic performance, structure and characteristics in an evidence-based manner.

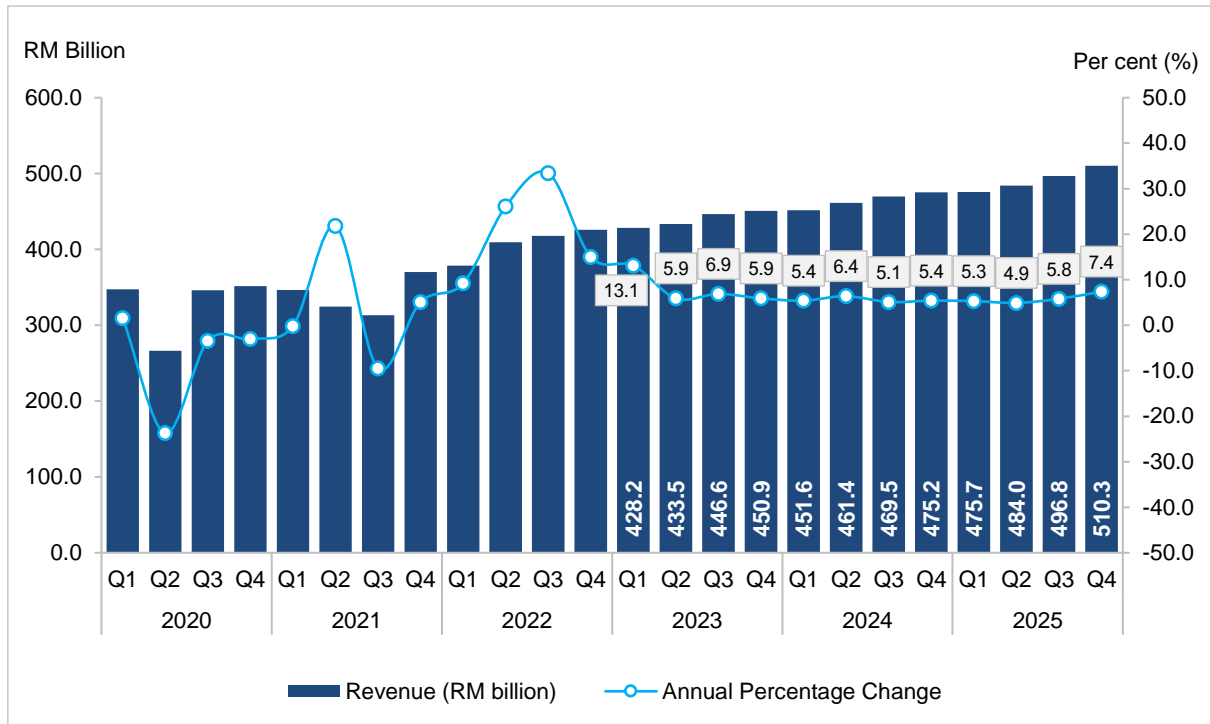
**Malaysia** has, for the first time, successfully secured the **top position** globally in the biennial **Open Data Inventory (ODIN) 2024/25** report released by Open Data Watch (ODW), surpassing 197 other countries. This achievement marks a significant leap from its 67<sup>th</sup> position in the ODIN 2022/23 assessment.

OpenDOSM NextGen is a medium that provides data catalogue and visualisations to facilitate users' analysis and can be accessed through <https://open.dosm.gov.my>.

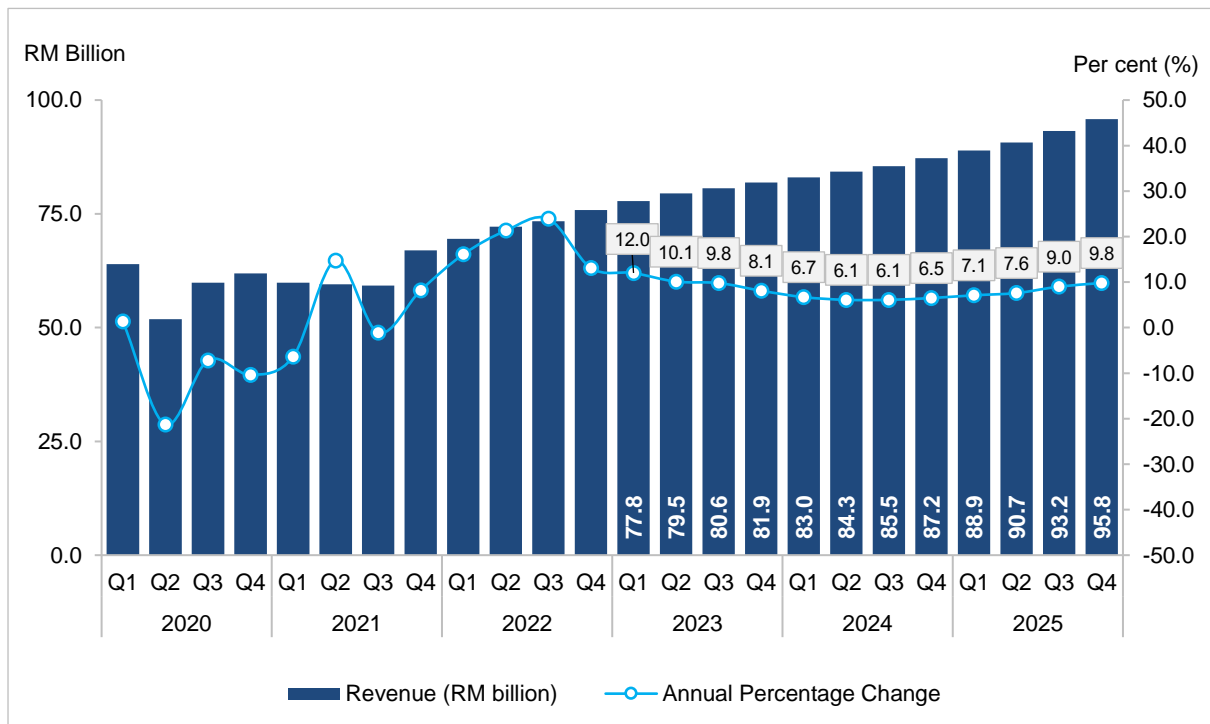
**Chart 1: Performance of Services Sector, Q1 2020 to Q4 2025 and 2022 to 2025**



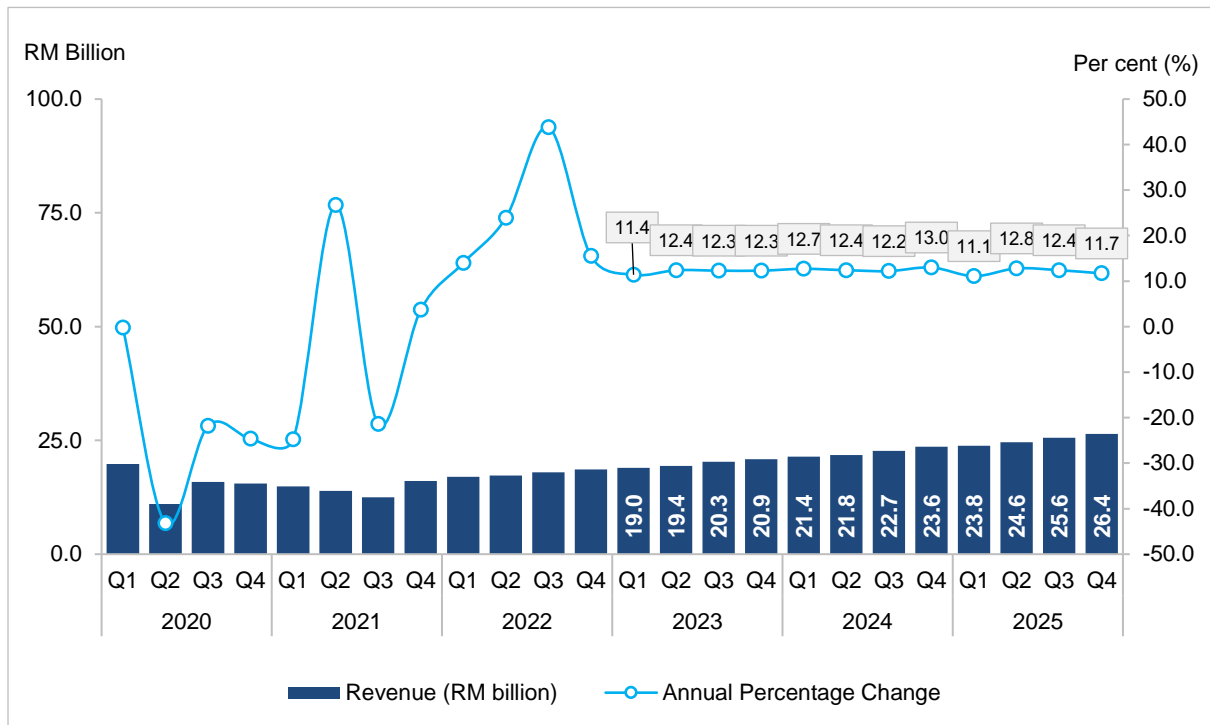
**Chart 2: Performance of Wholesale & Retail Trade, Food & Beverages, and Accommodation Segment, Q1 2020 to Q4 2025**



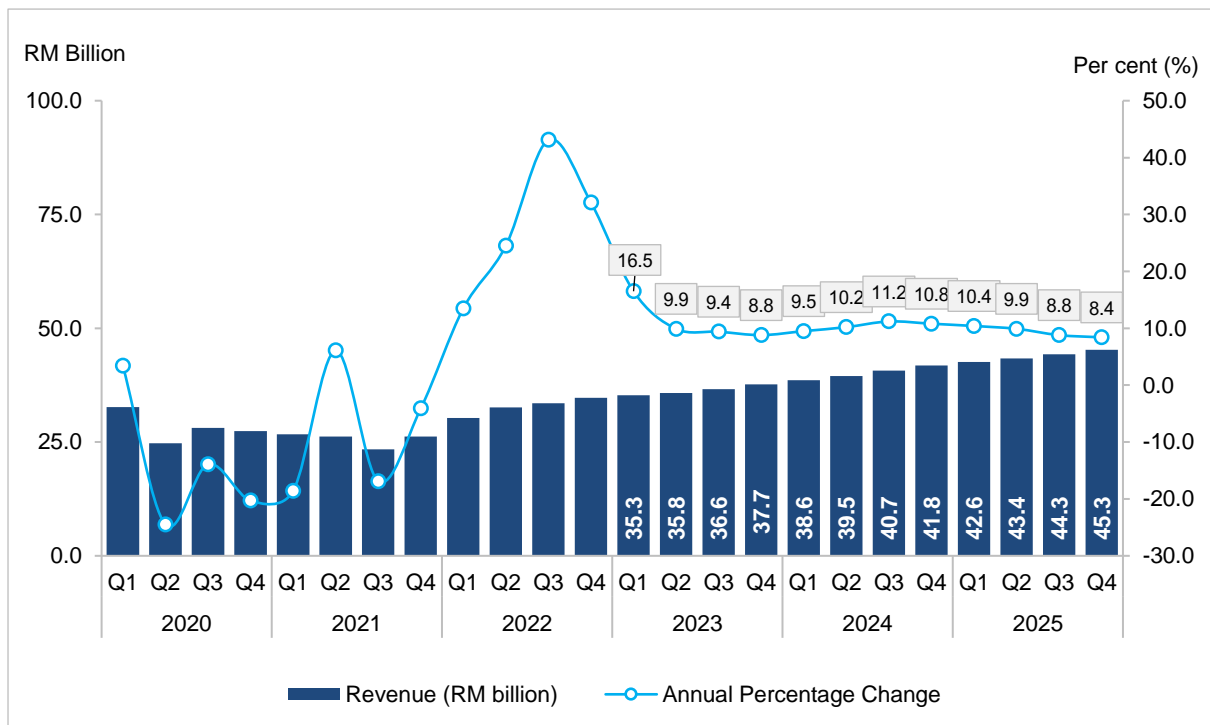
**Chart 3: Performance of Information & Communication and Transportation & Storage Segment, Q1 2020 to Q4 2025**



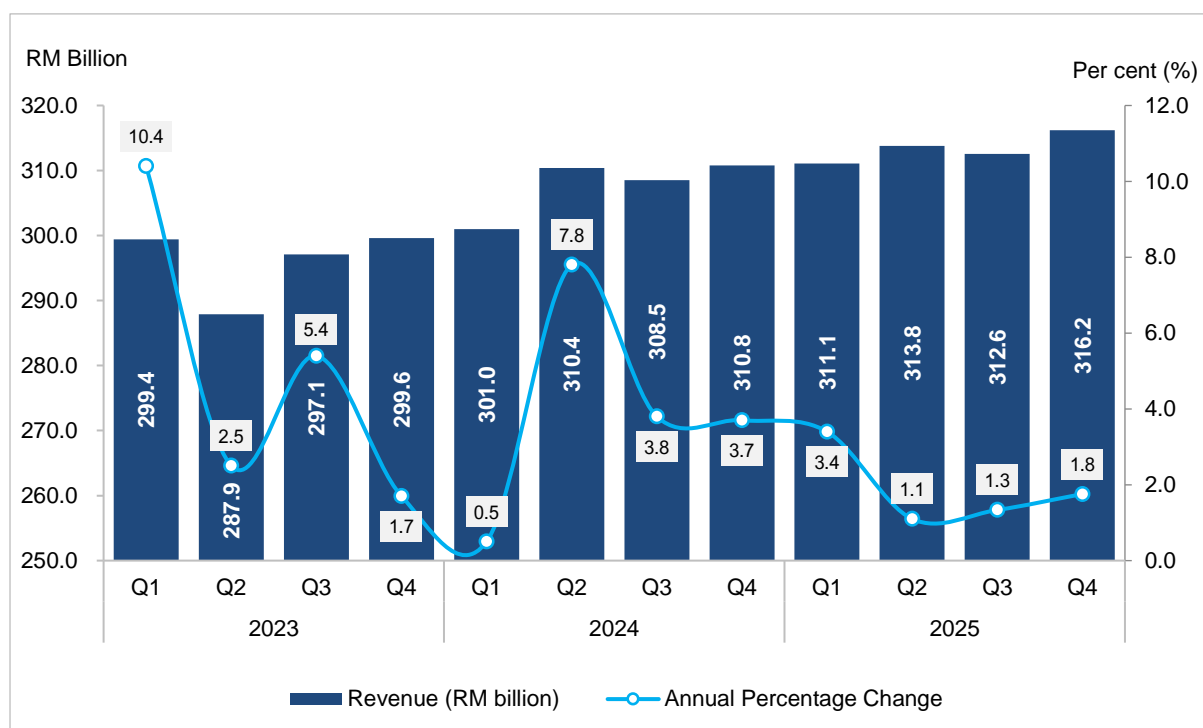
**Chart 4: Performance of Private Health, Private Education, Arts, Entertainment & Recreation and Personal Services and Other Activities Segment, Q1 2020 to Q4 2025**



**Chart 5: Performance of Professional, Real Estate and Administrative & Support Service Segment, Q1 2020 to Q4 2025**



**Chart 6: e-Commerce Income, Q1 2023 to Q4 2025**



**Table 1: Services Sector Revenue, Q1–Q4 2025**

Revenue	2025						
	Q1*		Q2*		Q3*		Q4
	Published	Revised	Published	Revised	Published	Revised	Published
Data (RM billion)	630.0	631.0	641.4	642.7	657.7	659.9	677.8
YoY (%)	6.0	6.1	5.7	5.9	6.3	6.7	8.0
QoQ (%)	0.3	0.5	1.8	0.9	2.5	2.7	2.7

\*Note. Data from Q1 – Q3 2025 has been revised

Released by:

**THE OFFICE OF CHIEF STATISTICIAN MALAYSIA**  
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